



Element 2C: Establish family and community programs and services that are aligned to community and family needs and resources.

<p>Guiding Questions:</p>	<p>2C1. Alignment Strategies</p> <ul style="list-style-type: none"> ■ Did an updated Needs and Resources Assessment inform the family programming? ■ Did key stakeholders provide additional information on the community and family needs and resources? 	<p>2C2. Responsive Programming</p> <ul style="list-style-type: none"> ■ Are family programs and services implemented that are responsive to community and family needs? ■ Are programs and services scheduled to encourage participation of family members? ■ Are family cultural and language preferences (and language skills) accommodated by the programs and services?
<p>1-Planning</p>	<p>No Needs and Resources Assessment was conducted. Services were selected based on informal information collected from stakeholders, with decisions only minimally based on shared and written information on community needs.</p>	<p>Services do not meet community needs, in part because the needs have not been learned. Services only minimally accommodate community members' schedule preferences (e.g., may not be provided when community members are available) and cultural preferences (may not be translators, providers may not be attuned with certain cultural norms).</p>
<p>2-Emerging</p>	<p>A Needs and Resources Assessment was conducted, but some of the information is out of date and incomplete. Stakeholder input on client needs was sought, but not from all stakeholders and not in a systematic way (e.g., not using a structured protocol that would ensure comprehensive information is gathered).</p>	<p>The services meet some of the community needs. For example, there may be information sessions on topics of interests to family members or on-site service providers. However, services may not accommodate community members' schedule preferences or their language and cultural preferences.</p>
<p>3-Proficient</p>	<p>A recent and up-to-date Needs and Resources Assessment was referred to when planning family programming. Stakeholder input into community needs was sought, but not from all stakeholders and not in a systematic way (e.g., not using a structured protocol that would ensure comprehensive information is gathered).</p>	<p>The services meet some of the community needs, and efforts have been made to provide services to accommodate community members schedule preferences, with some success. Cultural and language preferences are accommodated by most but not all providers.</p>
<p>4-Exemplary</p>	<p>The services were selected based on a recent and systematic needs and resources assessment, as well as stakeholder input that refines and elaborates on the information reported in the assessment. For example, stakeholders described schedule preferences and cultural preferences of community members (e.g., need for translators).</p>	<p>Services and how they are provided are closely aligned with community needs. Services are also provided on a schedule that is optimal for community members. Family cultural and language preferences are consistently accommodated by all providers.</p>

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